

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

Applicant: Burgin, et al. : Atty Ref: 1160215/0538115
Serial No. 09/944,676 : Group Art Unit: 3714
Filed: August 31, 2001 : Examiner: Kathleen Michele Mosser
For: SYSTEM AND METHOD FOR AUTOMATED END USER SUPPORT

**NOTICE OF APPEAL FROM THE PRIMARY EXAMINER
TO THE BOARD OF APPEALS**

Mail Stop AF
COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicant hereby appeals to the Board of Appeals from the decision dated June 19, 2007 of the Primary Examiner finally rejecting claims 37-56.

The items checked below are appropriate:

1. Fee \$500.00
2. **ARGUMENTS IN SUPPORT OF PRE-APPEAL BRIEF REQUEST FOR REVIEW** In accordance with 1296 Off. Gaz. Pat. Office 67 (July 12, 2005) have been filed.
3. Total Fee Due

Notice of Appeal \$500.00
 Extension of time

TOTAL FEE DUE \$500.00

4. Fee Enclosed
 - Not Required (fee paid in prior appeal)
 - Charge to Deposit Account No. 06-2226.

Any deficiency or overpayment should be charged or credited to Deposit Account No. 06-2226.

W.S. Morris

William Sidney Morris
Registration No. 60,477
Telephone (513) 651-6915

Post Office Address (to which
Correspondence should be sent):

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Date: September 14, 2007